

Technology Service Center



myTechnology Service Center

Search the Technology Service Center knowledge base for helpful information and instructions by typing keywords about your question or need into the search box above. Best matches are shown first, but additional articles can be found by pressing **ENTER**.

Less keywords will find more information, narrow your search with more key words.

Password or Canvas Problems



Password Services

For Password Services problems please [click here](#).



Canvas

For Canvas problems please [click here](#).

Contact Us



Submit Request Online

To submit your own service request online please [click here](#).



Phone Number

The Technology Service Center phone number is **443-518-4444**.

Need to Schedule Time for Microsoft 365 Help?



You can now book an appointment [online](#) with our Technology Service Center for assistance!

Recommended Knowledge Base Articles

- [Canvas App Login Instructions for PGCC or HCC Continuing Education Students](#)
- [Canvas Login Instructions for Non-HCC Continuing Education Students](#)
- [Canvas Login Instructions for PGCC Students](#)
- [Creating Parchment Transcript Account for Past HCC Students](#)
- [HCC Login ID Online Lookup Instructions](#)
- [Installing Microsoft Office 365 on a Mac](#)
- [Installing Microsoft Office 365 on a Windows PC](#)
- [Microsoft Office 365 for Howard Community College](#)
- [Outlook for Android Setup](#)
- [Outlook for iPhone Setup](#)
- [Outlook for MacOS Setup](#)
- [Outlook for Windows Setup](#)
- [Reset HCC Login ID Password using PIN Number Instructions](#)
- [Respondus LockDown Browser MacOS Install Guide](#)
- [Respondus LockDown Browser Tips and Troubleshooting](#)