

Reset HCC Login ID Password using PIN Number Instructions

Reset HCC Login ID Password using PIN Number Instructions

Should you have any questions or concerns with the instructions, please notify the [Technology Service Center](#) for assistance.

Step 1

Click on the link below to reset your password using the PIN reset feature.

<https://login.howardcc.edu/identity/self-service/hcc/smsreset.jsf>

Step 2

Enter your HCC Login ID, select the checkbox, and click the submit button.

Forgot your Password?

No worries. You may quickly and securely reset forgotten passwords to your accounts.

1 Verify your identity and request a PIN: Enter your user information

* HCC Login ID: ⓘ

By selecting this checkbox you agree to receive text messages on your mobile device.

* Required field

Step 3

Select where you want your PIN number to be sent. You can choose your cellphone, email, or both. Click send PIN once you have made your choice.

2 Select where you want the PIN to be sent

Cellphone [REDACTED]

E-mail [REDACTED]

Both [REDACTED]

Step 4

Below is an example PIN reset message.

██████████ Please use the PIN below to continue the process to reset your password. The PIN will expire on 11-Sep-2020 5:35 PM EDT.


PIN: 255604

If you are not already in the password reset screen, please use the link below to verify your identity and enter the PIN.

<https://iaas.fischerinternational.com/identity/self-service/hcc/smsreset.jsf>

Thank You,

Information Technology Communications Team



This electronic message contains information from Howard Community College, which is confidential, privileged or otherwise protected from disclosure. The information is intended to be used solely by the recipient named. If you are not an intended recipient, be aware that any review, disclosure, copying, distribution or use of this transmission or its contents is prohibited. If you have received this transmission in error, please notify Howard Community College immediately at ITCommunicationsTeam@howardcc.edu

Step 5

Enter that PIN number and then select validate. Then you can reset your password.

3 Validate your PIN: Enter the PIN that was sent to your mobile device

PIN:

Show PIN

