

Technology Service Center



myTechnology Service Center

Frequently Asked Questions

What is my HCC login ID?

To find instructions on how to lookup your HCC Login ID, [click here](#).

What is my student ID number?

To find instructions on how to lookup your student ID number, [click here](#).

How do I reset my Password Services password?

To reset your password services password, [click here](#).

Outlook 365 keeps asking me for my password?

To fix the Outlook 365 password login loop, [click here](#).

Password or Canvas Problems



Password Services

For Password Services problems please [click here](#).



Canvas

For Canvas problems please [click here](#).

Contact Us



Submit Request Online

To submit your own service request online please [click here](#).



Phone Number

The Technology Service Center phone number is **443-518-4444**.

Need to Schedule Time for Microsoft 365 Help?



You can now book an appointment [online](#) with our Technology Service Center for assistance!

Search the Technology Service Center knowledge base for helpful information and instructions by typing keywords about your question or need into the search box above. Best matches are shown first, but additional articles can be found by pressing **ENTER**.