

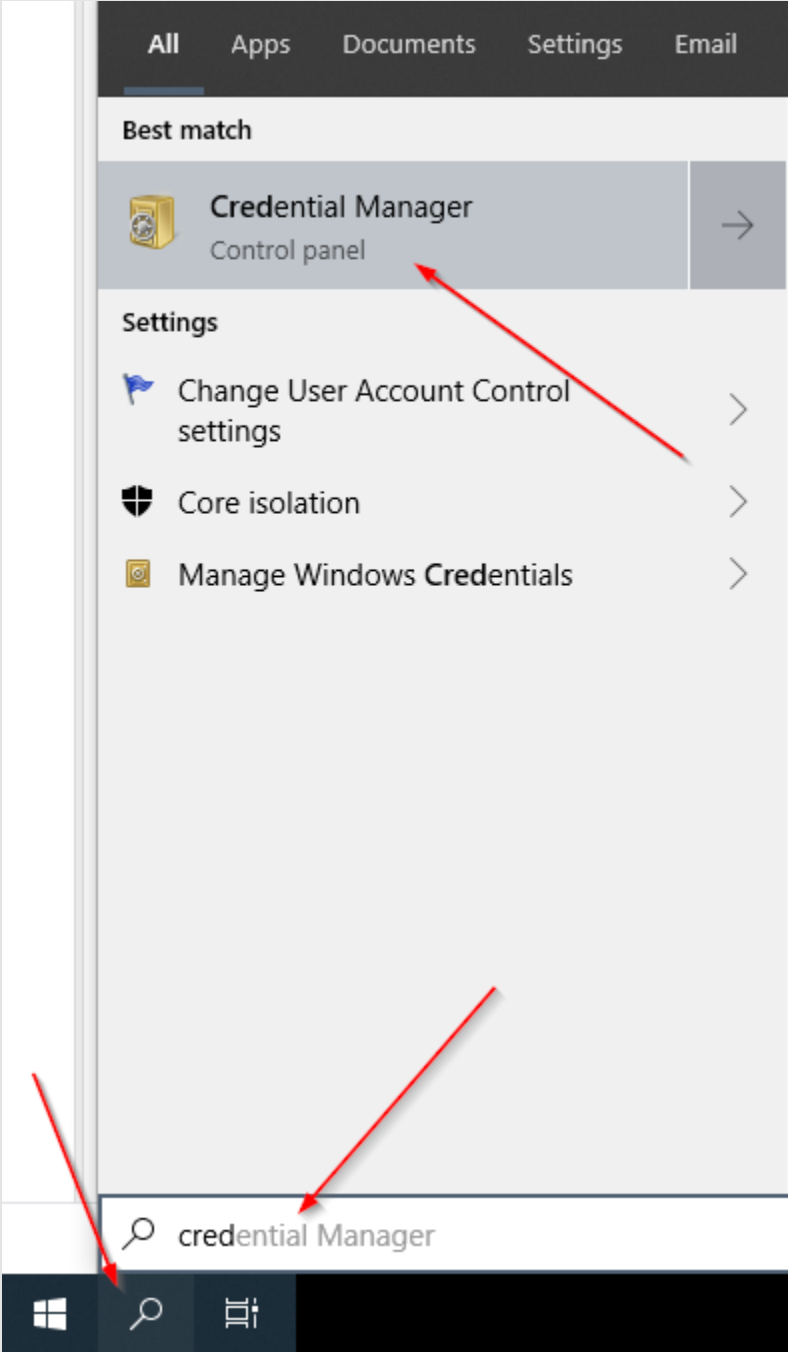
Clearing Windows Cached Credentials using Credential Manager

Clearing Windows Cached Credentials using Credential Manager

Should you have any questions or concerns with the instructions, please notify the [Technology Service Center](#) for assistance.

Step 1

Open the search bar and type in Credential Manager. Then open the program.

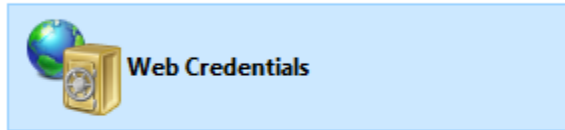


Step 2

Select the Windows Credentials option.

Manage your credentials

View and delete your saved logon information for websites, connected applications and networks.



Web Passwords

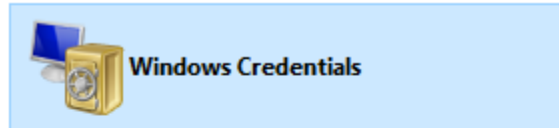
No web passwords.

Step 3

Look for the Generic Credentials section.

Manage your credentials

View and delete your saved logon information for websites, connected applications and networks.



[Back up Credentials](#) [Restore Credentials](#)

Windows Credentials

[Add a Windows credential](#)

No Windows credentials.

Certificate-Based Credentials

[Add a certificate-based credential](#)

No certificates.

Generic Credentials

[Add a generic credential](#)

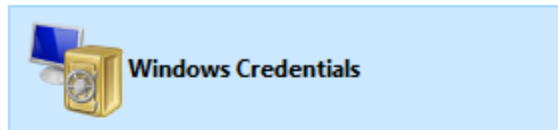
autodiscover-s.outlook.com	Modified: 8/30/2021	⌵
MicrosoftOffice16_Data:SSPI:bhushour2638@howardc...	Modified: 8/30/2021	⌵
outlook.office365.com	Modified: 8/28/2021	⌵
Adobe App Info (Q0NMaWJyYXJ5Mxt9MjAxODA3MjA...	Modified: Today	⌵
Adobe App Info (Q0NMaWJyYXJ5Mxt9MjAxODA3MjA...	Modified: Today	⌵
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Adobe App Info (Q0NYUHJvY2VzczF7fTlwMTgwNzlw...	Modified: Today	⌵
Adobe App Info (Q0NYUHJvY2VzczF7fTlwMTgwNzlw...	Modified: Today	⌵
Adobe App Info (Q0NYUHJvY2VzczF7fTlwMTgwNzlw...	Modified: Today	⌵

Step 4

Under the Generic Credentials section, you can find all of the credentials on your computer. It is safe to delete any credentials here as they will be recreated upon next login. For example, if you delete all the Adobe credentials, they will be recreated on next login.

Manage your credentials

View and delete your saved login information for websites, connected applications and networks.



[Back up Credentials](#) [Restore Credentials](#)

Windows Credentials

[Add a Windows credential](#)

No Windows credentials.

Certificate-Based Credentials

[Add a certificate-based credential](#)

No certificates.

Generic Credentials

[Add a generic credential](#)

MicrosoftOffice16_Data:SSPI:bhushour2638@howardc...	Modified: 11/30/2021	⌵
outlook.office365.com	Modified: 11/30/2021	⌵
ACCC.com.adobe.acc.pmp.698652965C4B93DE0A495...	Modified: 4/19/2022	⌵
Adobe App Info (Q0NMaWJyYXJ5MXt9MjAxODA3MjA...	Modified: Today	⌵
Adobe App Info (Q0NMaWJyYXJ5MXt9MjAxODA3MjA...	Modified: Today	⌵
Adobe App Info (Q0NMaWJyYXJ5MXt9MjAxODA3MjA...	Modified: Today	⌵
Adobe App Info (Q0NMaWJyYXJ5MXt9MjAxODA3MjA...	Modified: Today	⌵
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Adobe App Info (Q0NMaWJyYXJ5MXt9MjAxODA3MjA...	Modified: Today	⌵
Adobe App Info (Q0NYUHJvY2VzczF7fTlwMTgwNzlw...	Modified: Today	⌵
Adobe App Info (Q0NYUHJvY2VzczF7fTlwMTgwNzlw...	Modified: Today	⌵

Step 5

To remove the credential click on the credential to open it. Then, click the "Remove" button.

Generic Credentials [Add a generic credential](#)

autodiscover-s.outlook.com	Modified: 8/30/2021
Internet or network address: autodiscover-s.outlook.com	
User name: bhushour2638@howardcc.edu	
Password:	
Persistence: Enterprise	
Edit Remove	
MicrosoftOffice16_Data:SSPI:bhushour2638@howardc...	Modified: 8/30/2021
outlook.office365.com	Modified: 8/28/2021
Adobe App Info (Q0NMaWJyYXJ5MjA3MjA...	Modified: Today
Adobe App Info (Q0NMaWJyYXJ5MjA3MjA...	Modified: Today

A warning message will appear, click Yes.

Delete Generic Credential

! Are you sure you want to permanently delete this Generic credential?

Internet or network address: autodiscover-s.outlook.com
User name: bhushour2638@howardcc.edu

Yes No

That will remove the Credential. Repeat this process for all of the credentials you need deleted.